# **AMERICAN HOMES 4 RENT – The AH4R Experience**



#### Renting A Home Just Got Easier

Our best-in-class contact center and proprietary technology are designed to make our residents' experience as simple as possible.

"Let Yourself In" – allows resident to tour homes in a desired neighborhood, on their schedule.

**Personal Online Search** – request notices about newly available homes for rent.

**Online Resident Account** – manage entire rental experience online: pay rent, set-up automatic payments, review and manage online documents that relate to a resident's lease and neighborhood rules and regulations.



#### Proprietary "Let Yourself In" Leasing Technology

- Pioneered by AMH in 2013
- Enables prospective residents to tour our homes, submit applications and execute leases without relying on leasing agents
- Roughly 99% of showings performed without an agent

#### **COVID-19 Operating Environment**

- Self-guided showings provide socially distanced leasing, funneling incremental demand from other residential alternatives
- Scalability of technology 30%+ YOY increase in July and August 2020 showings per available property
- Maintenance technology enabled for quick recalibration to comply with local safety protocols – enabling continual maintenance services, ending 2Q20 with no backlog



## **AMERICAN HOMES 4 RENT – Environmental, Social, Governance**



Sound environmental, social responsibility and corporate governance practices not only make good business sense, they uphold our obligation to employees, residents, communities and shareholders.

**Develop** new homes and residential communities that meet the latest energy efficiency requirements and include energy- and water-saving technologies that lower operating costs and benefit the environment.

**Build and operate** homes efficiently at scale that are both durable, and desirable to our residents, with a goal to limit future costs.

**Encourage** our employees to participate in community service and philanthropic service to support local initiatives in our communities.

**Contribute** to the well-being of the communities in which we operate through direct investments to rehabilitate, improve and develop our homes and residential communities.

**Educate** our employees, residents and business partners regarding home energy conservation and environmental sustainability.

**Reduce** our cost of operations by ongoing evaluation and improvement of our energy efficiency requirements and include energy- and water-saving technologies that lower operating costs and benefit the environment.

**Invest** in our employees with health and wellness programs and diversity initiatives, and provide opportunities for education, advancement, training and competitive benefits.

**Continue to monitor** and evaluate our corporate governance in light of prevailing practices.

**Report** at least annually on our ESG practices and initiatives.



Yards feature efficient irrigation systems that are designed to use less water.



Kitchens are designed with energy-efficient appliances that have high ENERGY STAR  $\mbox{\it \&}$  ratings.



Employees participate in local community volunteer events such as this program at Manna Food Bank.

# **AMH Development – American Homes 4 Rent**



### **AMH Home Plan Features:**

- Laundry on the 1<sup>st</sup> floor
- Pocket office with built in countertop space
- Double bowl vanity in secondary bath
- Wider hallways and stairways
- Mechanical closet in conditioned space
- 6/0 sliding patio door at rear of home
- Larger owners bedroom
- Owners bedroom on 1<sup>st</sup> floor (Select plans)
- Large closets for additional storage
- Large islands
- 2 to 3 elevations available for each market
- 9' first floor and 8' second floor
- 16" floor systems
- Slab or basement foundations





FIRST FLOOR PLAN

SECOND FLOOR PLAN BASE ELEVATION SHOWN

#### **AMH DEVELOPMENT – American Homes 4 Rent**



## **AMH Home Specifications:**

- Whirlpool Stainless Steel appliances in all homes.
- Painted White or Espresso Cabinets with one door style Granite countertops in all locations.
- Tile backsplash and tile walls in owners shower.
- Brushed Nickel Moen faucets in every home.
- White Vinyl single hung windows with one grid style blinds standard.
- Architectural Shingles in all markets.
- Fiber cement siding with vinyl soffit and aluminum fascia.
- Sherwin Williams Cashmere paint used on all interior walls.
- LVP Flooring in all areas including baths LVP stair treads on stairs.
- Consistent lighting package with same finish used in every home.
- Trex decking on all exterior decks.



